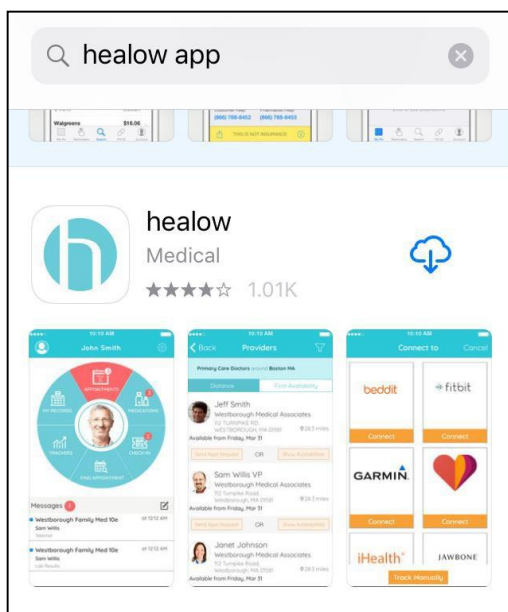


eClinicalworks App Patient Portal User Registration Guide

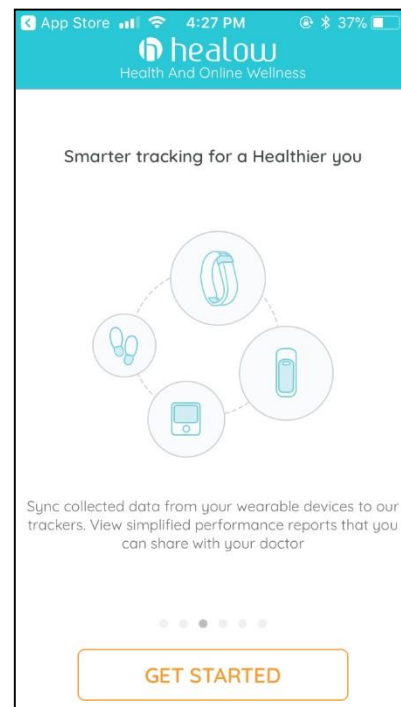
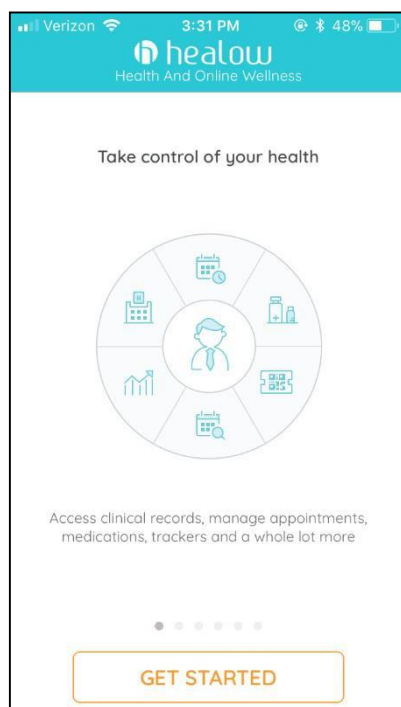
1. Download the Free Healow app on:

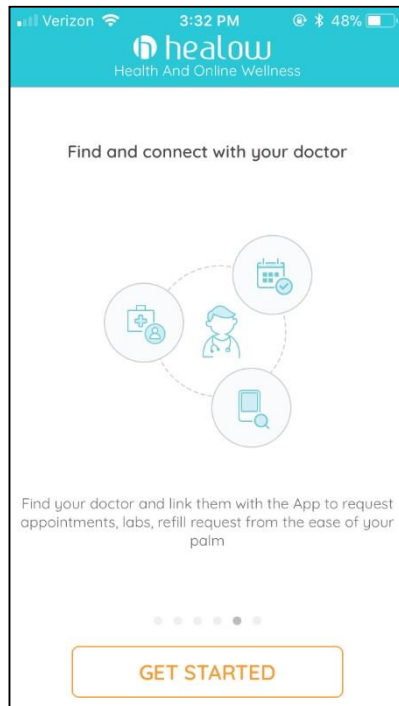


When you search the app on the apple store, it will look like the image below.

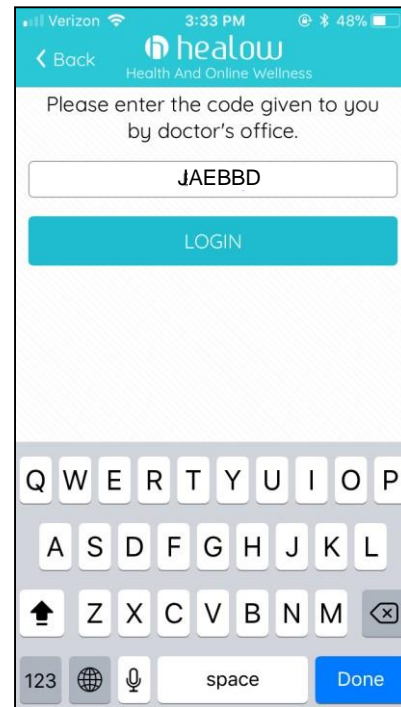


2. After you've downloaded the application, swipe through the tutorial of benefits the Healow app has for you! Then press "Get Started"





3. Type in the code for Family Health Services of Darke County, Inc., which is **JAEBBD**



4. Login with your patient portal account username and password and click “Login”

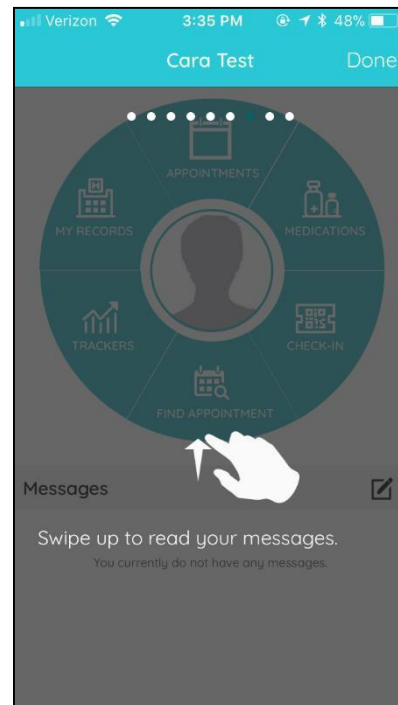
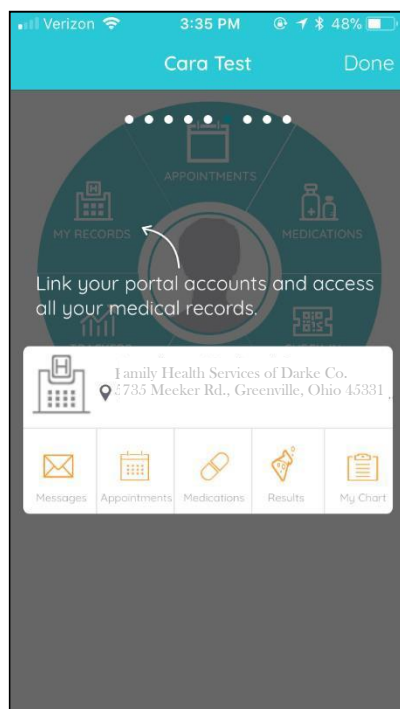
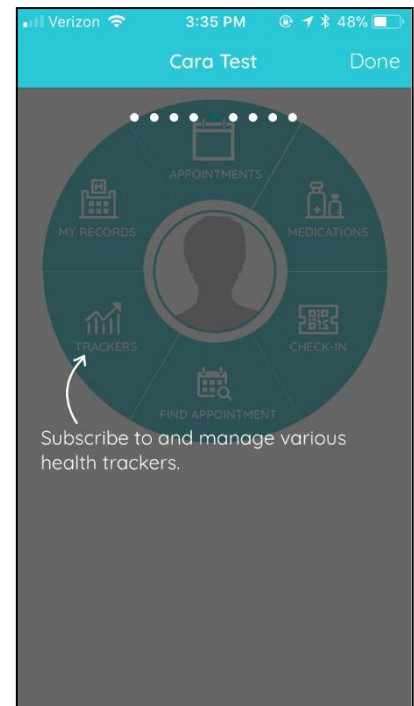
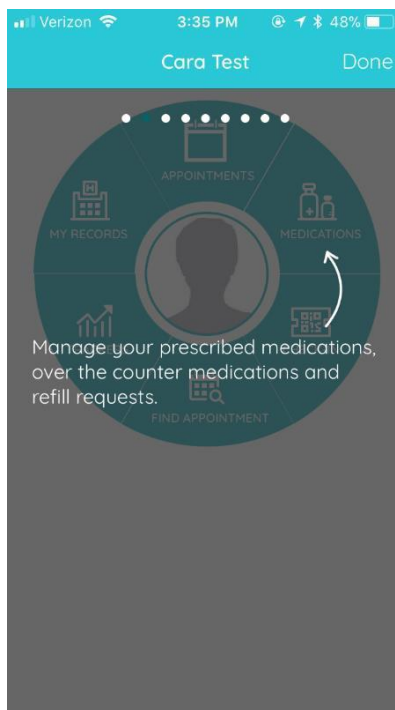
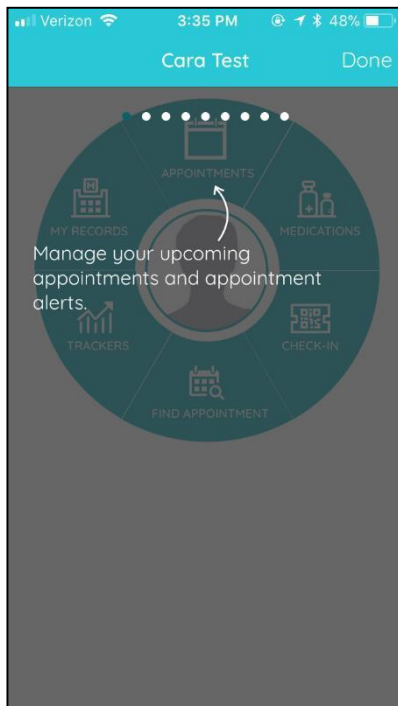
The screenshot shows the 'Login' screen of the Patient Portal app. At the top, the status bar shows 'Verizon', signal strength, time '3:33 PM', and battery '48%'. The app header has a blue bar with a white back arrow and the word 'Login'. Below the header is a large blue circle with a white 'h' logo. The text 'Login to Patient Portal account' and 'Family Health Services of Darke Co' is displayed. There are two input fields: the first contains the username 'caratest2018' and the second contains a masked password '*****'. Below these is a dropdown menu showing 'This account belongs to: Myself' with a downward arrow. A large orange 'Login' button is centered. At the bottom, there is a link that says 'FORGOT USERNAME OR PASSWORD?'. The bottom of the screen is white.

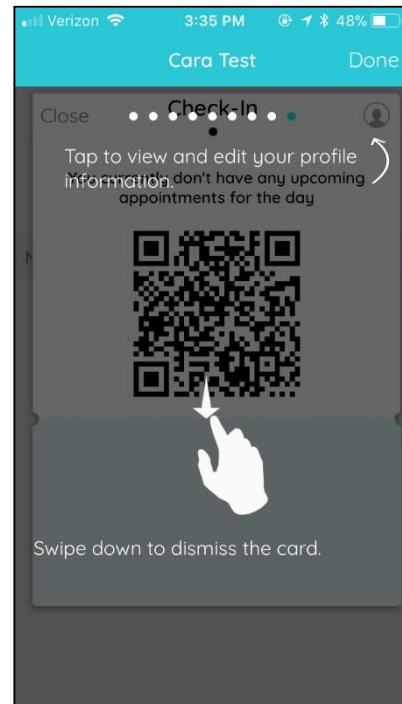
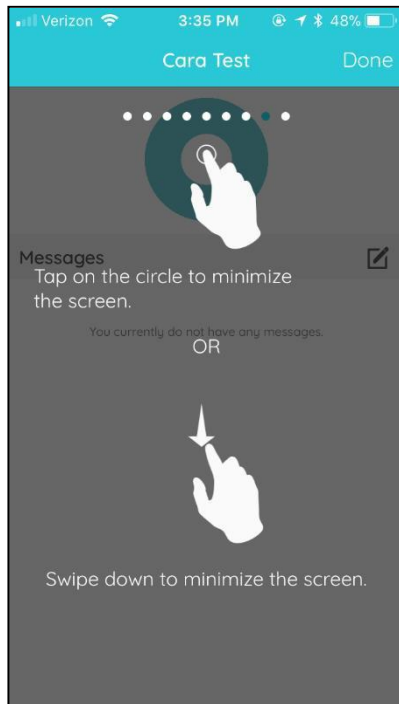
5. Create and confirm a security pin for easy and secure access.

The screenshot shows the 'Create PIN' screen. The status bar is the same as the previous screen. The app header has a blue bar with the text 'Create PIN'. Below the header, there is a message: 'The confidentiality of your health information is important to us. For that, we need you to create a 4 digit PIN of your choice to be used to unlock your app.' Below the message are four empty circles for the PIN. At the bottom is a numeric keypad with numbers 1-9 and 0, each with its corresponding letters (e.g., 1, 2 ABC, 3 DEF, etc.). There is also a back arrow and a delete 'X' icon.

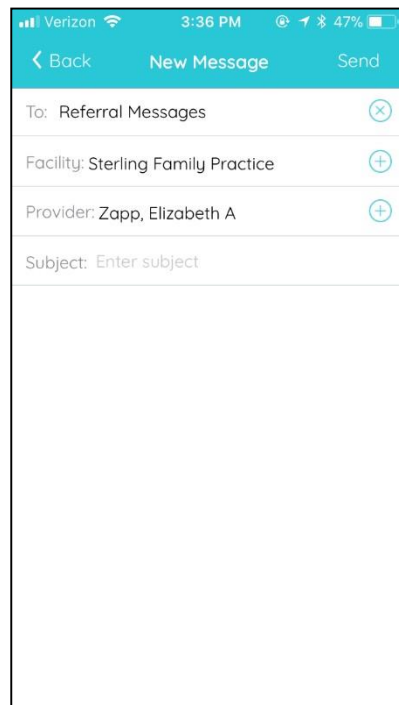
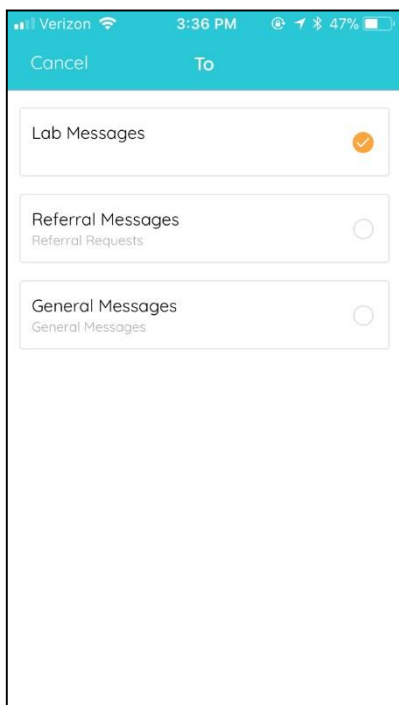
The screenshot shows the 'Create PIN' screen, which is identical to the previous one but with the addition of the text 'Please confirm PIN.' in orange below the four empty circles for the PIN.

6. Swipe through the automatic tutorial to understand different features of the patient portal app and how to utilize it.

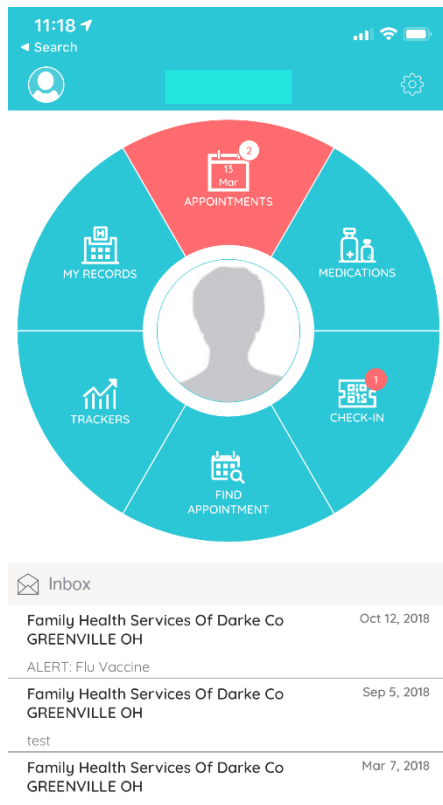




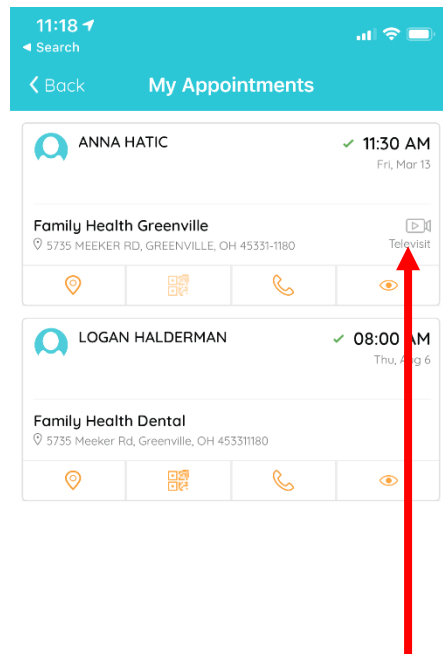
7. Click done when complete. Explore other features of the app including sending non-urgent messages to your provider by picking a subject (Lab Messages, Referral Messages, or General Messages), facility and a provider.



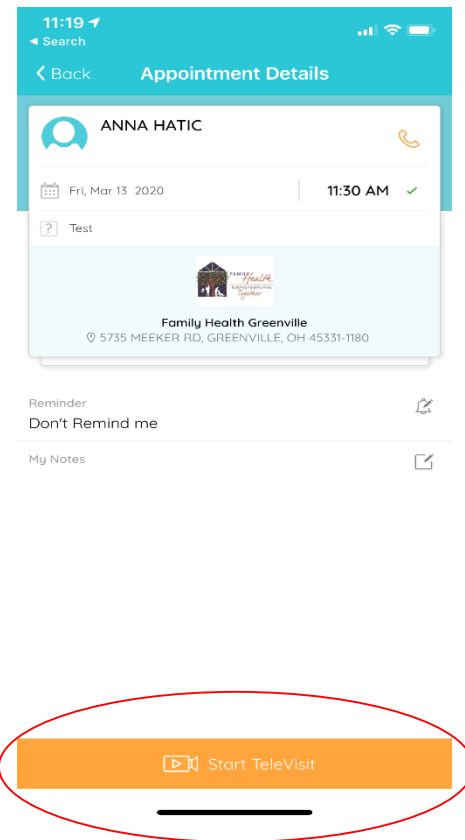
For TeleVisits:



Click Appointments



Select your appointment



Press Start TeleVisit

11:19
Vitals

Vitals

Height

eg. 5
Ft
eg. 7
in

Weight

eg. 200
Pounds

Blood Pressure

eg. 160
/
eg. 80

Temperature

eg. 98
Fahrenheit

Respiratory Rate

eg. 72
Breaths per minute


Pulse Rate

eg. 72
Breaths per minute

Submit Vitals »

11:19
Ready?

Ready?



Start TeleVisit

The Vitals has been submitted successfully.

Review Vitals

and press Submit Vitals, otherwise just press Submit Vital.

Enter in your vitals if them

Press Start TeleVisit

you know

